

COMMUNITY POLICY

Hotel Management, as part of its efforts to ensure a sustainable way of operating the hotel and in accordance with the sustainability policy it has developed, the hotel management has established the following policy for its interactions with the local community.

The hotel and its management commit to:

- Respecting, supporting, and promoting Cretan culture, the regulations governing the operation of the area where we are based, and the preservation of the local environment
- Maintaining an ongoing dialogue with the local community and social organizations to understand their needs and contribute to their progress through responsible behavior
- Prioritizing the purchase of local products to boost the community's economic and social development, provided that they meet our quality, price, and health and safety standards

Based on these commitments the business aims to:

- Train and raise awareness among staff regarding the necessity of adhering to protection measures and applying the prescribed working guidelines
- Conduct meetings with the local community organizations to receive active feedback on issues of concern
- Inform all entities with whom it collaborates or is associated about the measures taken by the business to keep them informed and raise their awareness
- Inform customers about the measures implemented by the business to raise their awareness and encourage them to actively contribute.

To achieve these goals, the business undertakes the following actions:

- Implementation of all Greek and international action protocols
- Provision of sponsorships to affiliated entities and organizations
- Raising staff awareness about the work of social volunteer groups
- Contributions to local social communities (nursing homes, hospitals, cultural communities) with blankets, mattresses, furniture and food
- Offers and gifts to customers with local products
- Preference for local suppliers for food and technical services
- Most of our employees are residents of the area where the Hotel is located
- Implementation and certification of international protocols promoting actions for the protection and support of the local community (Travelife)

All staff across the business are informed of the company's policy and are required to contribute to its implementation. The hotel management is committed to supporting the policy's implementation/

10/03/26

The Management